

## **TERMS AND CONDITIONS**

The browsing, the using or the ordering of the products viewed on the **www.ets15.ro** website constitutes the acceptance of the Terms of Use which will be detailed below. For a good usage of the website, it is recommended to read carefully the Terms and Conditions.

**The [www.ets15.ro](http://www.ets15.ro) website is managed by the Technical University of Cluj-Napoca, with its headquarters in Cluj-Napoca. The Technical University of Cluj-Napoca is registered in the Romanian Commercial Register with the 4288306 Unique Registration Code.**

We reserve the right to make changes to these Terms and Conditions, as well as any other changes of the [www.ets15.ro](http://www.ets15.ro) website without a preliminary notification. By accessing the Terms and Conditions webpage, you can always read the most recent version of these terms.

### **Your obligations for registration:**

In order to buy our products using the [www.ets15.ro](http://www.ets15.ro) website, you must enter your personal data on our website.

In using of this service, you declare that you will provide real, accurate, up-to-date and complete information about yourself.

In case we consider that this obligation has been violated, we reserve the right to block the access to the service, on a limited or unlimited period, without any prior notification.

### **Price and payment:**

The prices of our products are VAT exempt.

The purchase price presented on the invoice will be the same as the one mentioned on the website at the time of the purchase.

The payment of the products is made in cash, bank transfer or using the credit / debit card when ordering online.

### **Copyright:**

All the content of the [www.ets15.ro](http://www.ets15.ro) website, including text, images, graphics, web graphics, scripts and other data, represents the property of the Technical University of Cluj-Napoca or its suppliers, and it is protected under the Romanian Copyright law and other laws regarding the intellectual and industrial property rights. The use of any [www.ets15.ro](http://www.ets15.ro) website items or any items listed above, without a written consent, is punishable by the laws in effect. To report any intellectual property rights infringement, you can use the email address of the conference.

### **Privacy Policy:**

The personal information may be disclosed without your agreement in case of litigations / disputes regarding the payment frauds to the following recipients: the banks involved in the online payments process, the cards international bodies and the suppliers of services / products, or according to the law, to the authorized institutions.

In accordance with Romanian Law no. 677/2001, our clients have the following rights:

- 1) The right to information (article 12)
- 2) The right to access data (article 13) - the right to obtain, upon request and free of charge, once a year, the confirmation that the data regarding them, are or not processed by the data operator.
- 3) The right to intervention (article 14) - the right to require the data operator, via a written request and free of charge, the following:
  - a) The correction, the updating, the blocking or the removal of the incomplete, inaccurate or illegal processing;
  - b) The conversion of the illegal personal data into anonymous data;
  - c) The notification of the third parties about the operations mentioned at a) and b) letters.
- 4) The right to object (article 15) - the right to object, via a written request and free of charge, for valid and legitimate reasons related to a particular situation that the data concerning them to be processed.
- 5) The right to go to court (article 18) - the right to go to court in order to defend the rights guaranteed by law and which have been violated.
- 6) The right to file a complaint to the supervising authority (article 25).

#### **Responsibilities regarding the products:**

Technical University of Cluj-Napoca doesn't assume the responsibility and it can't be held responsible for any damages incurred through the use of the products purchased from this website, for other purposes than those specified by the producer. The return of the products can be made in accordance with the provisions of the Romanian Government Ordinance no. 130/2000.

#### **Limitations regarding the use of certain remote communication techniques**

Article 1 – The following remote communication techniques require the prior agreement of the consumer:

- a) Automated calling system without human intervention (automatic calling);
- b) Fax;
- c) E-mail.

Article 2 – The use of other remote communication techniques, besides those mentioned in article 1, is not allowed if there is a consumer expressed refusal.

The list of the remote communication techniques:

- a) Not addressed printout;
- b) Addressed printout;
- c) Standardized letter;
- d) Printed advertising with order form;
- e) Catalogue;
- f) Non automatic calling;
- g) Automatic calling, audio text;
- h) Radio;
- i) Videophone;
- j) Videotext;
- k) E-mail;
- l) Fax;
- m) Teleshopping.

### **Litigations**

By using, viewing or purchasing products from this website, the user acknowledges the fact that the Romanian laws will govern the terms and conditions above and any dispute of any sort that might arise between the user and the Technical University of Cluj-Napoca. In the event of conflict between the Technical University of Cluj-Napoca and their clients, the parties will first try to resolve the conflict amicably in at least 30 days.

If amicable settlement is not possible, the conflict will be resolved in the competent court in accordance with Romanian laws.

### **Miscellaneous**

If any of the above clauses will be found null or void, regardless of the cause, it will not affect the validity of the remaining clauses. Along with the order, the customer accepts the terms and conditions of use, their value being considered the same as of a valid contract.

By agreeing to these Terms and Conditions the customer agreed to all rights and obligations arising from the buying process from the online store [www.ets15.ro](http://www.ets15.ro).